

# ARMOIRES CUISINES ACTION

RBQ : 2757-5158-84



PEACE OF  
MIND  
PROGRAM



## Armoires Cuisines Action

Extended Warranty Protection

Treat yourself to a peace of mind with an extended warranty protection custom-made for you.

Because we know your investment is important!

## \*BENEFITS OF THE PEACE OF MIND PROGRAM



Adjustments  
free of charge



Inspection  
free of charge



Transferable  
free of charge



**THERMOPLASTIC  
DOORS AND PANELS**  
Heat protection



**LAMINATED  
COUNTERTOPS**  
Protection  
against humidity



**SOLID  
COUNTERTOPS**  
Protection  
against shards



Included **PERFECT UPKEEP & MAINTENANCE  
KIT** for your cabinet consists of :

- Richelieu Citrus cleaning product
- NetPro and microfiber
- White touch-up pen
- Black touch-up pen
- Brown touch-up pen
- Grey touch-up pen
- Glossy white latex caulking
- Hettich screwdriver
- Small transparent cushions
- Hinges and plates
- White screw plugs
- Lunchbox
- Measuring tape
- Kitchen apron
- Doors and hinge strips adjustment sheet

OPTIONAL :

- Lemon sealing and cleaning product for granite

Details at [www.cuisinesaction.com](http://www.cuisinesaction.com)

ARMOIRES  
**CUISINES  
ACTION**


RSU : 2757-5188-00

**Peace of Mind Program**  
2854, Route 235,  
Sainte-Sabine (Québec) J0J 2B0

Toll free: 1-833-835-1724  
Email: [serviceapresvente@cuisinesaction.com](mailto:serviceapresvente@cuisinesaction.com)

[www.cuisinesaction.com](http://www.cuisinesaction.com)

\*See terms and conditions for details

Particularities	FREE QUALITY WARRANTY	PEACE OF MIND PROGRAM 
Comes in effect the day of final billing	<p><b>1 year</b> <small>or</small> Full warranty on parts and labour</p> <p><b>5 years</b> Exclusive limited warranty on parts only (labour excluded) :</p> <ul style="list-style-type: none"> <li>• doors;</li> <li>• regular hinge;</li> <li>• gliders;</li> <li>• drawer façades and mouldings;</li> <li>• Melamine and glass shelves;</li> <li>• Any drawer part</li> </ul> <p><b>25 years</b> Limited warranty on melamine cabinet boxes</p>	<p><b>5 years</b> (maximum) Complete warranty on parts and labour enhanced with exclusive advantages</p> <p><b>Delivery and installation included</b> Note : for all small accessories, the delivery is free by courier services</p> <p><b>Esthetic</b></p> <ul style="list-style-type: none"> <li>• doors;</li> <li>• drawer façade;</li> <li>• mouldings, boards, and strips;</li> <li>• melamine and glass shelves;</li> <li>• laminate countertops;</li> <li>• quartz and granite countertops;</li> <li>• boxes;</li> <li>• edge.</li> </ul> <p><b>Mechanical</b></p> <ul style="list-style-type: none"> <li>• regular hinges;</li> <li>• flap stays;</li> <li>• gliders and all drawer parts.</li> </ul> <p><b>Hardware</b></p> <ul style="list-style-type: none"> <li>• handles;</li> <li>• buttons;</li> <li>• shelf support;</li> <li>• adjustable legs;</li> <li>• bar consoles;</li> <li>• trays;</li> <li>• garbage bins and recycling units.</li> </ul> <p><b>Built-in storage accessories for cabinets and drawers</b></p> <ul style="list-style-type: none"> <li>• towel rack;</li> <li>• lazy-susan;</li> <li>• flymoon;</li> <li>• dividers;</li> <li>• sliding baskets;</li> <li>• kit for sliding doors and rails.</li> </ul> <p><b>Walk-in accessories</b></p> <p><b>Plumbing accessories excluded</b></p> <ul style="list-style-type: none"> <li>• sinks, bathroom sinks, and faucets.</li> </ul> <p><b>Electric accessories excluded</b></p> <ul style="list-style-type: none"> <li>• lights and transformers.</li> </ul>
All subject to the usage as mentioned in the Maintenance Guide.		
Original receipt	<b>Unnecessary</b> (file and information kept)	<b>Unnecessary</b> (file and information kept)
Base warranty transferable to the next buyer (legal warranty)	<b>Yes</b>	<b>Yes</b>
Cost of the Extended Warranty Protection?		<b>10% of the value of the purchase</b> or <b>base cost of \$1000</b>
Delay of the Extended Warranty Protection purchase	<b>The Extended Warranty Protection can be bought during the first year following the installation</b>	
Availability of a qualified home inspector	<b>Yes</b>	<b>Yes, in all cases of the program, 2 visits are free during the Extended Warranty Protection</b>

- refundable \$250 travel and analysis costs if warranty is applicable
- Free analysis by photo transmission

- After, \$250 travel and analysis costs refundable if the warranty is applicable
- Free analysis by photo transmission

### Exclusive advantages

Two (2) moves are included and free for the following situations:

PEACE OF MIND PROGRAM



For all materials	<b>Door hinges, drawers gliders and/or handles</b> One (1) free visit allotment for adjustments <b>Mouldings and joints detachment caused by temperature changes (freeze and thaw)</b> One (1) free visit allotment for adjustments	Yes
For wood	<b>Touch-ups</b> One (1) original stain touch-up pen provided on demand	Yes
For thermoplastic	<b>Film detachment</b> One (1) free replacement allotment	Yes
For laminate countertops	<b>Swelling of joints</b> One (1) free replacement of the affected part allotment Excluding all plumbing work	Yes
For solid countertops	<b>Shards</b> One (1) free repair allotment Excluding all plumbing work	Yes



### In case of a defect covered by this Extended Warranty Protection

You simply have to call the following number: 1-888-835-1724 or fill out the form available online at [www.cuisinesaction.com](http://www.cuisinesaction.com)

### Exclusions for all materials

The warranty does not apply for the following cases unless otherwise stated

- Normal wear
- Upkeep against the Maintenance Guide instructions ([www.cuisinesaction.com/documentation](http://www.cuisinesaction.com/documentation))
- Fault or negligence in the use/wrong use/abusive use
- The product has been moved from its initial location
- The product has been modified or repaired by a person other than someone mandated by or an employee of Armoires Cuisines Action
- The installation is carried on by a person other than someone mandated by or an employee of Armoires Cuisines Action
- Damages caused by water, accidents or breakage
- Discolouration, yellowing and/or changing of colour
- Warping of doors exceeding 39" in height and 24" in width
- Damages caused by an insufficient ventilation and by excessive temperature
- Damages caused by steam, natural or chemical corrosion
- Fire or natural disaster

### Exclusions specific to certain materials

In case of bad usage, inadequate maintenance or abusive use

Wood	<ul style="list-style-type: none"> <li>• Expansion and contraction of joints or guaranteed from previous choices</li> <li>• Peeling of paint</li> <li>• Appearance of a fine white line caused by the contraction of a panel</li> <li>• Uncontrolled humidity levels (normal between 35% and 45%)</li> </ul>
Melamine, stratified, and laminate	<ul style="list-style-type: none"> <li>• Swelling and warping (after inspection or the parts)</li> <li>• Light splinting and scratching on a hidden area of a module</li> </ul>
All countertops	<ul style="list-style-type: none"> <li>• Scratches, discoloration or flaking</li> </ul>
Solid countertops	<ul style="list-style-type: none"> <li>• Any maintenance specified by the manufacturer in connection with the material that was not done properly and at the required time</li> <li>• In particular, for granite countertops, a sealant must be renewed regularly, otherwise the claims will be refused</li> </ul>
Wooden countertops	<ul style="list-style-type: none"> <li>• Board detachment</li> </ul>

Any accident refunded by the client's damage insurance (extreme water damage)

### Warranty non-applicable in following cases

During an after-sale service

- Similarities of the new parts finishes
- Similarities of the different manufacturing batches of a same product
- Availability of a product that has been discontinued or suspended by our suppliers